



GREGG LIPTON DESIGN

TERMS and WARRANTY

Prices do not include delivery, in transit insurance, sales or other taxes, uncrating, installation or other assembly. Gregg Lipton Design (GLD) reserves the right to change prices.

TERMS

All orders require a written purchase order with a fifty percent (50%) deposit to initiate production and secure a schedule, with the balance due upon completion and prior to shipping the order. In the event that the customer delays the delivery, the order is to be paid in full upon completion.

CHANGES

Change orders will be accepted at the discretion of GLD and must be submitted in writing by the customer. GLD will then submit a change order proposal to the customer describing the change, the resulting price and schedule affects. The customer must return a signed copy before the change is initiated.

CANCELLATIONS

GLD's acceptance of an order is final and binding. We will allow cancellation of an order after confirmation and prior to shipping, but will retain the customer's fifty percent (50%) deposit as a condition of cancellation. Delivered orders may not be returned for any reason whatsoever except when repair or replacement is indicated.

DELIVERY TIME

A typical single piece order takes 10 - 12 weeks to complete (from the date we receive a confirmed order and deposit). Additional time may be required due to the scope and detail of a project, in which case we will do our best to meet your delivery requirements. It is the responsibility of the customer to determine that the size of completed projects can clear doorways, elevators, etc. Shipping time for your order usually takes an additional 1-3 weeks, depending on your location.

SHIPPING

Shipping and insurance are not included in our price unless noted in the contract. All furniture is blanket wrapped and shipped by expert furniture movers. White glove inside delivery is always an option, we can price it both ways. In locations and cases where blanket-wrap service is not offered we can offer crate and freight services to any place in the world.

FREIGHT CLAIMS

All GLD products are carefully inspected prior to shipment. Products are shipped at the owner's risk after it has been carefully inspected, packed, and accepted by the carrier. Before accepting merchandise from the carrier, inspect carefully and note any obvious damage on the delivery receipt. If there is loss or damage make an immediate claim directly with the carrier.

WARRANTY

GLD believes in the integrity of our workmanship and is committed to client satisfaction and service. Our products are warrantied from defects in materials and workmanship for a period of two years from the shipping date. Damage or failures resulting from shipping, normal wear, negligence, extreme humidity and temperatures, direct sunlight, and liquids are not covered under this warranty. Warranty claims for defects in materials and workmanship beyond two years will be handled on a case-by-case basis. GLD will take appropriate action to help resolve claims that are caused by material failure or fault in workmanship.